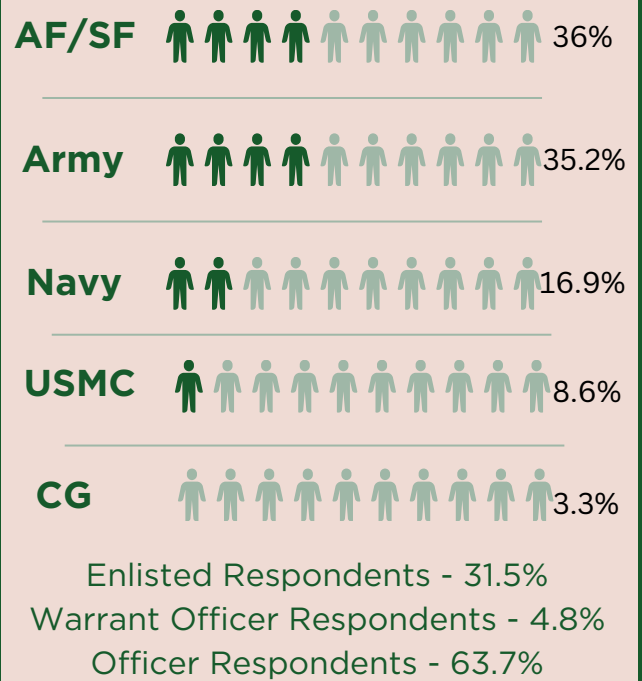


STATE OF PCSING 2024

NOTABLE STATISTICS

- Average Time in Service - 14.8 years
- Average Family Size - 3.7
- Average Number of Pets - 2.4
- 83.7% of Surveys were filled out by the spouse
- 50.6% of spouses handle the PCS planning
- 31.7% split the PCS planning evenly

BRANCH



PPM

Did your PPM incentive payment adequately cover your expenses?

56.1%

agree their the incentive payment was enough



WEIGHT

Is your household goods weight allotment sufficient?

77%

agree their allotment is sufficient



TOP 5 ISSUES

- 1) Delivery crews refusing to assemble HHGs, or the TSP failing to coordinate 3rd party assembly services
- 2) Box labeling - example: a box being labeled "Kids Closet" with the contents labeled as "Closet Items" vs being labeled "shoes, books, hats"
- 3) Safe overnight locations - cars, trucks, trailers being broken into
- 4) Mileage entitlement should cover gas expenses
- 5) Lack of understanding the High Value Inventory between service families and crews - purpose, use, what should be included

GHC

58.4%

of respondents did not know what the Global Household Goods Contract was

GHC

The GHC is a move by US Transportation Command to turn the current program into a single source manager program. The contract was awarded to HomeSafe Alliance which is made up of contract partners Tier One and KBR.

What are your thoughts on a single source manager program?

Responses:

- Monopoly
- Gets rid of the incentive to perform
- Single point of failure
- Hopeful it may help with communication
- Potential to streamline but may cause hurdles
- Sounds like privatized housing
- Poor experiences with Tier One, so not hopeful this will be better
- It sounds like quality will be lowered
- Could be good, could be a disaster



PCS Like A Pro
From Duty Station to Duty Station